Overview

EDGEmanage™ delivers world-class managed services for the most demanding IT environments. Based on well-established industry best practices, the **EDGE**manage™ program is designed to optimize business performance, ensure scalability and future-proof your NextGen infrastructure operations. Our highly-trained expert team becomes an integrated extension of your IT department – giving your company the edge that it needs to thrive and scale new heights.

YOUR CHALLENGES

- Lack of in-house IT capabilities
- No time for strategic projects
- Unpredictable costs
- Limited access to NextGen technologies
- Reactive approach to maintenance and monitoring
- Security and compliance
- Expensive downtime
- High cost for management solutions
- Lack of change control procedures

THE OFFERING

- 24x7 Service Help Desk
- Network Operations Center
- Hardware Break Fix
- Incident Response and Remediation
- Server and Client Management
- Patch Management
- Application Performance Monitoring
- Managed Security Services
- Anti-Virus Management
- Software Delivery
- Asset & Lifecycle Management
- Cloud Storage
- Virtual CIO

KEY BENEFITS

- Future-proof your NextGen IT
- Real time help desk
- Cost savings, high ROI
- Optimize performance
- Ensure scalability
- Expert-level support
- Business productivity
- Reduce risk
- Compliance and security
- Proactive maintenance
- Consistent infrastructure monitoring
- Shift CapEx to OpEx
- More effective, reliable IT operations

Our dynamic service delivery model lets you choose the IT support services you need. Prior to engagement, our subject matter experts will assess your business requirements, walk you through our offerings and collaborate with your team to implement those services that best suit your specific needs.

COMPLEMENTARY AREAS OF EXPERTISE

Next Generation Datacenter

Cloud Solutions

Network and Security

End User Computing and Collaboration

Voice and Data Services